

ET Healthcare Awards 2022

Terms and Conditions

1. Definitions

Awards	ET Healthcare Awards 2022
Awards Management/Management	Personnel from Times Internet and/or organizers who are responsible for the overall conduct of the Awards
Website	https://health.economictimes.indiatimes.com/microsite/healthcare-awards/terms-conditions
Applicant	Any organisation within the healthcare eco-system who is willing to enter the competition for their initiatives taken within the period of June 01, 2021 to May 31, 2022 and has registered themselves in the Website
Jury	A group of experts identified by Awards Management for evaluation/review of the entries based on pre-defined evaluation parameters which will be reviewed by an independent agency
Application form	The participant must apply online on the below mentioned website
Terms and conditions ("T&C" or "Terms")	The terms governing the Awards, as may be amended from time to time by the awards management

- 1.1 By participating in the Awards, Participant agrees to abide by and be bound by these Terms and any amendment thereto
- 1.2 These Terms may be modified by Award Management without any prior notification. Participant is advised to regularly review these Terms on Website. Participant must clarify with the Management in case of any ambiguity or disagreement
- 1.3 The Award categories and no of winners may be changed / modified / split / merged / increased or cancelled by the Jury based on the number and quality of entries received in each category
- 1.4 The rewards may be changed / modified / split / merged / increased or cancelled at the sole discretion of awards management
- 1.5 The decision taken by the Management based upon the observation & recommendations of Jury with respect to the evaluation/disqualification/qualification/adding nominations/recategorization is final and binding on all Participants. No claims/queries raised with respect to the same will be entertained in this regard
- 1.6 If no Participant in a category are found to be satisfying the eligibility by the Awards Management, the prize may be cancelled. The decision of the Awards management in this regard will be final and non-awardable. The Awards management will not entertain any queries in this regard

2. Objective of the award

- The Economic Times aims to uncover and recognize, acknowledge, and cement the ground-breaking contributions of the leaders and movers from the Healthcare sector through The Healthcare Awards 2022

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3. Award Segments and Categories:

Hospital Categories			
CATEGORY NAME	COVERAGE	EXPLANATION	Count of awards
Best Hospital Chain	National, Regional	Aims to recognize hospital chains that showcase high survival rates, excellence in OPD/IPD care, good grievance redressal mechanism, patient satisfaction, ambulance service, affordable medicines, etc. - For National Level - Hospitals having presence in at least 2 regions/zones (as defined) with minimum 5 branches across regions/zones - For Regional Level - Hospitals having presence in at least 2 states or cities within the regions/zones (as defined) with minimum 3 branches across states or cities	5
Best Hospital - Cardiology	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing services in cardiology, including complex cardiac surgeries, angioplasty, evidence-based heart treatment, treatment of emergency heart patients, etc.	5
Best Hospital - Neurology	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing services in neurology services like electromyography, peripheral neuropathies, myasthenia gravis, myotonic muscular dystrophy, etc.	5
Best Hospital - Obstetrics & Gynaecology (OBGYN)	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing services in obstetrics & gynaecology (OBGYN) like care for new born babies and mothers, pregnancy-related mother & child care services, treatment of STI's, chronic pain, etc.	5
Best Hospital - Paediatrics	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing services by paediatrics like medical care of infants, children, and adolescents, treatment of infections or injuries to children, etc.	5
Best Hospital - Urology	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing urology services - endoscopic, laparoscopic and retroperitoneoscopic surgeries, reconstructive urology, etc.	5

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Best Hospital - Oncology	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing advanced oncology services for all types of cancer with advanced electronic chemotherapy system, patient care, etc.	5
Best Hospital - Nephrology	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing nephrology services diagnosing, treat and prevent conditions and diseases related to the kidneys, etc.	5
Best Hospital - Gastroenterology & Hepatology	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing advanced gastroenterology and hep+C39atology services like GI endoscopy, colonoscopy, endoscopy, CT Scans, MRI, on-table endoscopy, angiography, etc.	5
Best Hospital - Orthopaedic	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing advanced orthopaedic services to patients with spinal cord, scoliosis, arthritis, knee replacement surgeries, etc.	5
Best Hospital - Ophthalmology	National, Regional	Aims to recognize hospitals (standalone or multi-speciality) providing advanced optical or ophthalmology services to patients like cataract surgery, etc.	5
Best Multi-Speciality Hospital	National, Regional	Aims to recognize hospitals providing at least 5 specializations within the hospital premises showcasing the effectiveness undertaken by various departments. The hospitals should have minimum of 5 specialization departments from: <ul style="list-style-type: none"> - Orthopaedic - Neurology - Urology - Cardiology - Obstetrics & Gynaecology (OBGYN) - Paediatric - Oncology - Nephrology - Gastroenterology & Hepatology - Ophthalmology 	5
Best Green Hospital	National	A green hospital building can be defined as one which enhances patient well being, aids the curative process while utilizing natural resources in an efficient, environment-friendly manner. Hospitals that have undertaken green initiatives can apply	1

Diagnostics + Clinical Categories

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CATEGORY NAME	COVERAGE	EXPLANATION	Count of awards
Diagnostic Chain of the Year	National, Regional	Aims to recognize diagnostic chains that provide advanced technology services for blood tests, urine tests, sugar tests, radiology services like MRI's, CT Scan, X-rays, sonography, DEXA scans, etc. - For National Level - Diagnostic centres having presence in at least 2 regions/zones (as defined) with minimum 5 branches across regions/zones - For Regional Level - Diagnostic centres having presence in at least 2 states or cities within the regions/zones (as defined) with minimum 3 branches across states or cities	5
Best Pathology Lab	National, Regional	Aims to recognize Pathology labs standalone or multiple centres that provide advanced technology services like blood, urine, and other body fluids tests, determine chemistry components, blood bank viability, skin disorders, neuropathology, etc.	5
Best Diagnostic Centre - Standalone	National, Regional	Aims to recognize diagnostic standalone centres that provide advanced technology services for blood tests, urine tests, sugar tests, radiology services like MRI's, CT Scan, X-rays, sonography, DEXA scans, etc.	5
Best Diagnostic Centre - Diabetology	National, Regional	Aims to recognize diabetes diagnostic centres (standalone or multiple) that provide advanced technology services in diabetology	5
Best Clinical Services - Dental Care	National, Regional	Aims to recognize Dental care centres (standalone or multiple) that provide advanced technology services in dental care, tooth surgeries, orthodontist, periodontist, endodontist, etc.	5
Best Clinical Services - Cosmetology	National, Regional	Aims to recognize Cosmetic care centres (standalone or multiple) that provide advanced technology services in skin care/ hair care treatments, skin grafting, body affected aesthetically or functionally by infection, tumors, disease, congenital defects, developmental abnormalities, etc.	5
Best Clinical Services - Physiotherapy	National, Regional	Aims to recognize Physiotherapy centres (standalone or multiple) that maintain, restore and improve the function after disease or injury, providing advanced technology services physiotherapy of muscle pain, ciatica, diathermy, etc.	5

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Best Clinical Services - Pain Management Clinics	National, Regional	Aims to recognize pain management centres (standalone or multiple) that help in treatment or prevention or further deterioration of central nervous system failure, by providing advanced technology services for cancer patients, ciatica patients, etc.	5
Best Clinical Services - Psychiatric	National, Regional	Aims to recognize Psychiatric care centres (standalone or multiple) that help patients with recovery of mental health issues like depression, anxiety, anger management, etc.	5
Best Clinical Services - Nutritional Support	National, Regional	Aims to recognize nutritional support centres (standalone or multiple) that help in management of patients, including only outpatients at clinics. It incorporates primarily the scientific fields of clinical nutrition and dietetics	5
Best clinical services- Psychiatric - Children & Adolsecents (Age: 6 to 18)	National & Regional	Aims to recognize institutions and clinical centers that have shown greater commitment to the mental health problems of children and adolescents over long years and have promoted the study, treatment, care, and prevention of mental and emotional disorders and deficiencies in children and adolsecents	5
Best clinical services- Psychiatric - Adult (Age: 18 above)	National & Regional	Aims to recognize institutions and clinical centers that have shown greater commitment to the mental health problems of adult individuals, families over long years and have promoted the study, treatment, care, and prevention of mental and emotional disorders and deficiencies in adult	5

Health Tech Categories			
CATEGORY NAME	COVERAGE	EXPLANATION	Count of awards
Health Tech Start-up	National	Aims to recognize a tech start-up in healthcare which is working for efficient and powerful application of deep tech, artificial intelligence and big data to improve and evolve the present healthcare system	1
Excellence in Medical Device Manufacturer / Service Provider	National	Aims to recognize a medical device developer or medical service provider company working to optimise patients' journey and processes in healthcare	1
Tech Solution of the Year	National	Aims to recognize the best IT solution providers for healthcare technology/software/equipment, etc., as	1

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		a manufacturer, distributor, service provider, or Medtech used in a healthcare institution	
Best Home Healthcare Company	National	Aims to recognize organizations that provide home visit services related to doctors, dialysis, etc.	1
Mental Health App of the Year	National	Aims to recognize mobile applications developed for guidance/ improvement/ assistance for treating mental health illness by providing services for booking doctor's appointment, including online support and therapies for depression, anxiety, stress, addiction, etc. and other conditions related to mental health and wellness	1
Digital Healthcare Platform of the year	National	Aims to recognize digital healthcare platforms developed for assisting patients experience by providing various healthcare services such as online Doctor/ hospital/ clinical consultation, lab tests, medicine delivery, treatments that benefit the overall patient experience and support quality health outcomes	1

Doctors Categories

CATEGORY NAME	COVERAGE	EXPLANATION	Count of awards
Rheumatologist of the year	National, Regional	Aims to recognize a Rheumatologist who has been providing services for osteoarthritis, arthritis, spondyloarthropathies, and other autoimmune diseases. The applicant should have 15 or more than years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.	5
Otolaryngologist (ENT) of the Year	National, Regional	Aims to recognize an Otolaryngologist who has been providing treatment services for diseases relating to ears, nose, and throat. The applicant should have 12 or more than years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.	5

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Hematologist of the year	National, Regional	<p>Aims to recognize a Hematologist who has been providing services and treatment for blood relating conditions such as Bone marrow biopsy, Anemia, Leukemia, etc.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Child Psychiatrist of the year	National, Regional	<p>Aims to recognize a Child Psychiatrist who has been providing services on diagnosing and treating mental health conditions in children, including behavioral, developmental, emotional, and other mental health issues.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Cardiologist of the year	National, Regional	<p>Aims to recognize a Cardiologist who has been providing services and treatment for heart relating conditions, including complex cardiac surgeries, angioplasty, evidence-based heart treatment, treatment of emergency heart patients, etc.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Neurologist of the year	National, Regional	<p>Aims to recognize a Neurologist who has been providing services and treatment for conditions relating to the nervous system such as Alzheimer's disease, syndromes, peripheral neuropathies, myasthenia gravis, etc.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5

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Obstetrics & Gynaecology (OBGYN) of the year	National, Regional	<p>Aims to recognize an Obstetrics & Gynaecology specialist that encompasses two subspecialties of obstetrics (covering pregnancy, childbirth, and the postpartum period) and gynecology (covering the health of the female reproductive system – vagina, uterus, ovaries, breasts, etc.).</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Paediatrician of the year	National, Regional	<p>Aims to recognize a Paediatrician who has been providing services and treatment for overall physical, behavioral, and mental medical care of infants and children, including their diseases.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Urologist of the year	National, Regional	<p>Aims to recognize a Urologist who has been providing services and treatment for the function and disorders of the urinary and reproductive system, including Cystitis, bladder cancer, etc.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Oncologist of the year	National, Regional	<p>Aims to recognize an Oncologist who has been providing services and treatment relating to preventing, diagnosing, treating, and managing all types of cancers.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Nephrologist of the year	National, Regional	<p>Aims to recognize a Nephrologist who has been providing services and treatment for conditions relating to physiology and diseases of the kidneys.</p> <p>The applicant should have 15 or more tha years of work experience for National level and 10 or more experience for applying in regional level. They</p>	5

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		should have made a substantial contribution in their field.	
Gastroenterologist & Hepatologist of the year	National, Regional	<p>Aims to recognize a Gastroenterologist & Hepatologist who has been providing services and treatment for both internal medicine as well as liver conditions, including disorders of the digestive tract organs such as the pancreas, gallbladder, stomach, etc.</p> <p>The applicant should have 15 or more than years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Orthopaedic Surgeon of the year	National, Regional	<p>Aims to recognize an Orthopaedic Surgeon who has been providing services and surgical treatment for injuries and diseases relating to the musculoskeletal system, including the joints, ligaments, muscles, nerves, tendons, and structures that support limbs, neck and back.</p> <p>The applicant should have 15 or more than years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Ophthalmologist of the year	National, Regional	<p>Aims to recognize an Ophthalmologist who has been providing services for diagnosing and treating injuries, infections, diseases, and disorders of the eye.</p> <p>The applicant should have 15 or more than years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5
Dentist of the year	National, Regional	<p>Aims to recognize a Dentist who has been providing services for diagnosing, preventing, and treatment of diseases and conditions of the oral cavity such as mouth, teeth, gums, etc.</p> <p>The applicant should have 15 or more than years of work experience for National level and 10 or more experience for applying in regional level. They should have made a substantial contribution in their field.</p>	5

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Diabetologist of the year	National, Regional	Aims to recognize a Diabetologists who has been providing services and treatment for Diabetes. The applicant should have 15 or more years of work experience to apply for national level and 10 or more to apply for regional level. They also should have made a substantial contribution in their field.	5
Dermatologist of the year	National, Regional	Aims to recognize Dermatologists who have been providing services and treatment for treating skin, hair, nails, and mucus membranes. The applicant should have 15 or more years of work experience to apply for national level and 10 or more to apply for regional level. They also should have made a substantial contribution in their field.	5

Organization Based Categories			
CATEGORY NAME	COVERAGE	EXPLANATION	Count of awards
Best Organization for Excellence in CSR	National	Aims to recognize hospitals/ diagnostic centres/ clinics, etc. who have undertaken CSR initiatives within the defined period. The CSR initiative should have making significant societal impact, advancing inclusive growth, promoting sustainable development, or taking quality healthcare to the poor and needy patients residing in remote areas or difficult terrain, etc.	1
Healthcare Insurance Company	National	Aims to recognize organizations having minimum 2 years of business operations in India for providing health insurance facilities.	1
Best Patient Awareness Drive/ Campaign	National	Aims to recognize private institution that have undertaken patient awareness campaigns related to any diseases, treatments available, etc. should be highlighted	1
Excellence in Healthcare Supply Chain & Logistics	National	Aims to recognize the leading Healthcare Supply Chain & Logistics service providers that have excelled holistically amongst all supply chain/ logistics segments like procurement, warehousing, acquiring, transportation, operations, cold chain, customer service, etc.	1
Healthcare Service Provider - Ambulance	National & Regional	Aims to acknowledge the leading Ambulance service providers that have embraced change and demonstrated a decrease in response times, the ability to provide treatment at the scene of an accident, and the provision of outpatient services.	5

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Excellence in Health & Wellness	National & Regional	Aims to acknowledge the leading medical and wellness brands that have used cutting-edge technology and provide regular health monitoring products or solutions like apps, devices to create a sustainable market to cater to its customers in the health and wellness trajectory.	5
Best Medical & Wellness centres	National & Regional	Aims to recognize the best medical and wellness centres all across India with leading Health and wellness services for its customers such as Ayurveda, Yoga, alternative medicine, gyms, spa, among other holistic modalities	5

Special Categories			
CATEGORY NAME	COVERAGE	EXPLANATION	Count of awards
Outstanding Research in Healthcare	National	A research paper written by any Medical Research firms, Tech Solution Companies or Pharmaceutical Companies within the period June 01, 2021 to May 31, 2022 can participate. The research topic should be related to Oncology and the paper should have been complete and released/published within the defined period.	1
Healthcare Icon / Leader of the Year	National	Aims to recognize the excellence and work of an individual who has been contributing in the healthcare industry and has been a thought leader	1
Healthcare Chief Executive Officer of the Year	National	Aims to recognize the CEO / Founder (or equivalent) having experience of 10+ years and has contributed vastly to the healthcare segment through it organization, built credibility over the years, introduced new technologies, etc. for patient care & treatment	1
Healthcare Chief Information Officer/ Chief Technology Officer of the Year	National	Aims to recognize a CIO/CTO/CDO, (or equivalent) having experience of 10+ years and who has led a significant IT transformation in their organization which has delivered tangible results, created tech disruption in the healthcare segment, etc.	1

4. Eligibility Criteria for participation in the Awards

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- 4.1 The participating organization should have its registered office in India and must have at least 2 complete years of office and business operations in India as on May 31, 2022
- 4.2 Start-ups should have its registered office in India and must have at least 1 and up to 7 years of complete office and business operations in India as on May 31, 2022
- 4.3 The campaigns applied in the Awards should have been launched and completely executed in the **period June 01, 2021 to May 31, 2022**
- 4.4 The initiative cannot be in a planned or work in progress phase. Only completed successful campaigns that have shown significant impact would be considered for the awards
- 4.5 The participant should be 18 years of age to participate in the Awards as on May 31, 2022
- 4.6 Individual should be Indian citizen currently residing in India, and legally eligible to work in India
- 4.7 An organization cannot participate on behalf of its sister units, parent organization or other organizations under the parent organization
- 4.8 Participation in the awards is subject to defined terms and conditions available on the website <https://health.economictimes.indiatimes.com/microsite/healthcare-awards/terms-conditions>
- 4.9 The Award categories may be changed / modified / split / merged / increased or cancelled by the Awards Management and / or Jury based on the number of entries received in any category, and the quality of the entries. The decision in this regard will be final, non-contestable and binding on all participants. The Awards management will not entertain any queries in this regard

NOTE –

The Jury holds the right to disqualify any application which does not meet the eligibility criteria without assigning any reason whatsoever

5. Completeness of entries and disqualifications

- 5.1 Applicants can apply only once for an initiative /project in a respective category. A separate form must be used for every new entry.
- 5.2 Application forms must be filled in English only
- 5.3 The application form needs to be complete in all respects
- 5.4 Disqualification of entries is at the sole discretion of jury, on a case by case basis. The said disqualification will be as per the rules and regulations defined for the awards.
- 5.5 If at any time, any information provided by an applicant is found to be incorrect in any manner, then the applicant will be disqualified from the awards
- 5.6 If after the conclusion of the awards ceremony, any information provided by any applicant is found to be incorrect in any manner, then the applicant will be liable to return the award and the nomination fee will be non-refundable.
- 5.7 Determination of whether information provided by the applicant is incorrect or not is at jury's discretion

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- 5.8 The jury has the right to ask for documentary proof of information provided/ audit the information provided. If such a request is made and the applicant does not comply within 3 days from the date the request is made, the applicant would be disqualified from the awards

6. Call for Entries & Participation

- 6.1 The call for entries for the Awards will be announced in one or more media platforms and / or by direct communication, and that shall be construed to be adequate notice for call for entries
- 6.2 Participant can apply for the Awards by completing the application form online
- 6.3 Link to fill the application form will be available on the website
<https://health.economictimes.indiatimes.com/microsite/healthcare-awards/terms-conditions>
- 6.4 Application form for participation in the Awards shall be open from **24/07/2022 to 15/10/2022**
- 6.5 Participant needs to duly fill all information points on the Application Form
- 6.6 Participant can have multiple entries in multiple categories
- 6.7 The Awards management has the right to reclassify application form/forms from one prize category to another, at their discretion

7. Winner declaration

- 7.1 The Awards Management reserves the right to offer or withdraw any of the awards/rewards/gratification as provided herein, at any point of time, including after they have been announced in case of any discrepancies found with respect to the information provided of/ by the applicant.
- 7.2 Awards Management shall have the liberty, but not the obligation, to publish information with respect to the submission made by the participants.
- 7.3 Participants declare that the details furnished in the application form and supporting documents submitted for the awards are true, correct and complete and, wherever required, provided after thorough due diligence and inquiry. In case any of the said information is found to be false or untrue or misleading or misrepresenting, the participant will be liable and accountable for any consequences resulting thereto including indemnifying the Awards Management for any expenses, costs, losses, damages incurred.
- 7.4 The Participant authorizes the Awards Management to use the content submitted as part of my/our nomination/ participation, in whole or in part and use and display such content and entry, which shall include trade publications, press releases, electronic or social media posting to any website, electronic hyperlinks to the website of the Participant, and/or any other display format selected by the Awards Management during the awards ceremony or at a later point in time as it may deem fit.
- 7.5 The Awards Management may, in its sole discretion, exclude a participant from participating in any part of the Awards on various grounds, which may include without limitation (i) circumstances which renders the participant unfit to participate therein; (ii) inability to produce documentation specified proving the identity of the participant; (iii) any other reason that, at their sole discretion, would

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adversely impact the Award. At no point of time will the Awards Management be obliged to notify unsuccessful Participants of its decision

- 7.6 The Awards Management is not responsible if contact cannot be established with a shortlist via email or phone due to reasons not in the control of the Awards Management.
- 7.7 The Awards Management further reserves the right to replace, at its discretion, any winner(s) who for any reason fails or is disqualified from or is unable to participate in the Award, with another Participant who should be eligible to be a winner.
- 7.8 The Awards Management will reach out to winners within 30 days from winner declaration to obtain details and documentation, if any, to initiate the registration process for the award, if applicable. The Awards Management will make a maximum of 3 attempts to get in touch with such winner. Failure to contact the winner may result in forfeiture of the award for such participant and the Awards Management may award the same to subsequent eligible participant with highest score.
- 7.9 The Awards Management will use the e-mail used to register for the Awards by the participant, to identify the winner of the awards won, if any. Inability on the part of the participant to accordingly show or provide the required identification proof could entitle Awards Management to disqualify the participant from any winnings, if any.
- 7.10 Awards Management shall make all reasonable endeavours to (i) enable participant(s) to proceed with participation in the Awards (ii) to contact all winner(s) at each relevant juncture of the Awards, Awards Management can make no guarantee thereof and Awards Management shall in its sole discretion be entitled to proceed with the next entitled participants who are eligible to be winners under the Terms, in case it is unable to successfully contact and communicate with participants(s)/ winner(s) in terms hereof.
- 7.11 Awards Management will have no liability to a participant who is unable to take part in the Awards, for whatever reason and Awards Management shall be entitled to disqualify the participant(s) from the Awards, at any time, at the discretion of Awards Management.
- 7.12 Awards Management further reserves the right to replace, at its discretion, any winner(s) who for any reason fails or is disqualified from or is unable to participate in the Awards, with another participant, notwithstanding that such participant may have been previously eliminated from the Awards and each participant shall agree to collect the award as and when required by Awards Management to do so.
- 7.13 If at any point, it is determined by Awards Management that any person has tampered with the Website, or any data / servers / database / etc. related to the Awards, Awards Management reserves the right at its discretion to revoke or winnings/awards of any such participants and / or initiate litigation as deemed fit and necessary by Awards Management.
- 7.14 Awards Management will reach out to winners within 30 days from winner declaration to obtain details and documentation, if any, to initiate the registration process for the award, if applicable. Awards Management will determine delivery of the Award in consultation with the other partners of the platform and based on what is made available. Neither Awards Management nor the partners will be responsible should the winners refuse to accept the award as made available.
- 7.15 Winners who have won the awards will receive a communication regarding the awards via email on the registered email id, from the Awards Management, or on the Website. The details will be intimated by Awards Management to each such

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winner on the email id provided by them at the time of registration on Website, on a best effort basis. Any awards not collected / claimed within 30 days will be forfeited and the winners will be disqualified.

7.16 The winners, in order to claim/ redeem awards will be required to send attested copies of a valid photo ID proof issued by the Government with address (passport, or any other Government identity proof, etc.) and any other documents that will be required within the stipulated time.

7.17 The winner agrees that the delivery of the award may be delayed as a result of a delay in submission of documents and/ or any force majeure events which are not within the control of Awards Management, including but not limited to the orders/notifications/restrictions/prohibitions by the Government of India/other countries and the respective States/Union Territories, aimed at containment of the spread of COVID-19.

7.18 The winners / grand award winner hereby agrees that he/ she shall not hold Awards Management responsible for any delays and/ or disputes and/or claims arising out of the award and shall indemnify the Awards Management against any and all such claims.

7.19 The winners hereby agree that in case of any disputes/ claims arising out of the award, the same shall be addressed directly to the Awards Management.

7.20 Awards Management may refuse to pay the award to the winners in the event of any fraud, dishonesty or non-entitlement on the part of any of such Winner(s) to participate in the Awards, under the Terms.

8. Validity and correctness of information

8.1 If at any time, including after the conclusion of any of the Awards ceremonies, any information provided by any Participant, is found to be incorrect in any manner, then the Participant will be liable to be disqualified and / or return the Awards and the monetary emoluments provided to the participant under this Awards, if any. Awards Management may also take penal action against the Participant for providing false information to participate in the Awards

8.2 Determination of whether information provided as fair and accurate rests with the Jury and Awards Management

8.3 Awards Management has the right to ask for proof of information provided / audit the information provided in the entry form. If such a request is made and the Participant does not agree, the Participant could be disqualified from participation at the Awards

8.4 Awards Management will make calls to the references provided in the application form for verifying the information provided by the applicants in the form

9. Prohibited Activities

9.1 Viruses, trojan horses, worms, time bombs, corrupted files, malware, spyware, or any other similar software that may damage the operation of another's computer or property

9.2 Using the website in any manner intended to damage, disable, overburden, or impair any server, or the network(s) connected to any server, or interfere with any other party's use and enjoyment of the site

9.3 Attempting to gain unauthorized access to the site, other accounts, computer systems or networks connected to any server through hacking, password mining or any other means.

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9.4 Obtaining or attempting to obtain any materials or information stored on the Site, its servers, or associated computers through any means not intentionally made available through the site

10. Phases and Dates of the Award

Submission Opening	24/07/2022
Submission Deadline	TBD
Announcement Presentation	TBD

* Tentative

10.1 The above-mentioned schedule could be added to, modified or cancelled based on technical requirements and in case the Award is for any reason rescheduled, extended, cancelled or terminated early and same shall be the absolute sole discretion of Awards Management

10.2 All applications received will be evaluated based on pre-defined evaluation criteria determined by the Awards Management in its sole and absolute discretion

10.3 The decision taken by the Awards Management, based upon the observation & recommendations of Jury with respect to the evaluation/disqualification/qualification is final and binding on all Participants. No claims/queries raised with respect to the same will be entertained in this regard

11. Limitations & Disclaimers

11.1 The Awards Management will not be responsible for late/ incomplete/ corrupted/ defective entries and/or which cannot be read or viewed for any reason, and such Entries shall stand automatically disqualified. Awards Management shall not be responsible if for any technical, physical or other reasons, the Entry is not received or cannot be read/ viewed/ judged.

11.2 The Awards Management reserve their right to suspend, cancel or modify, add to, or truncate these Terms & Conditions or Award and/or rules relating thereto at any time without notice. Participants shall periodically check this page for updating of these Terms & Conditions.

11.3 Awards Management gives no warranties in respect of any aspect of the Event or any materials related thereto or offered at the Event and, to the fullest extent possible under the laws governing this Agreement, disclaims all implied warranties, including but not limited to warranties of fitness for a particular purpose, accuracy, timeliness, and merchantability. The Event is provided on an "as-is" basis. Awards Management does not accept any responsibility or liability for reliance by you or any person on any aspect of the Event or any information provided at the Event.

12. General

12.1 Participant agrees that the Participant is legally capable of entering and, if selected, participating in the Awards and agree to the Terms & Conditions

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- 12.2 Participant understands and agrees that merely participating in this Awards does not entitle the Participant to an award or to any other form of consideration
- 12.3 Participant shall be completely responsible for handling any infringement or alleged infringement and shall indemnify Awards Management from any claims, costs or damages from infringement or alleged infringement of the logo or trademark or the defines of a claim or any costs payable thereof.
- 12.4 Participants for the purpose of entering the Awards, automatically grants the Awards Management a royalty-free, irrevocable, worldwide, non-transferable, non-exclusive right and license to use and display such entry, for participation in the Awards, and any intellectual property in relation to and arising out of such participation in the Awards and footage thereof, which shall include trade publications, press releases, electronic posting to the Website, the website in any display format selected during the Awards as it deems fit.
- 12.5 The Awards Management reserve the right to, at its discretion, withdraw or amend or add to the Terms & Conditions of the Awards at any time, with prospective or retrospective effect, and does not take responsibility for any loss or damage that any individual or organization may suffer as a result of participating or attempting to participate in the Awards, the Awards being withdrawn, or its rules amended
- 12.6 Should a participant wish to withdraw from the Awards, kindly inform the Awards Management in writing (manvi.saxena@timesinter) at any time up to one week prior to the final awards ceremony, in this case, the nomination fee will be non-refundable
- 12.7 All disputes relating to or arising out of the Awards shall be subject to the laws of India, and shall be subject to the exclusive jurisdiction of the courts of competent jurisdiction at Mumbai, India
- 12.8 In the event these terms and conditions do not cover any question or complaint in relation to the Awards, the same will be concluded on by the Awards Management(for all other issues) or an independent body or legal team as appointed by the Awards Management and deemed necessary

13. Website

- 13.1 The website is only an informational website **www.ethealthworld.com/healthcare-awards** for the Awards. The Awards Management is not liable or responsible for any action or decision taken by Participant or anyone acting on Participant's behalf or under Participant employment or under contract with Participant. The Awards Management shall not be under any obligation to Participant and Participant shall have no obligation or rights in relation to the Awards and shall have no claims whatsoever against the Awards Management relating to the selection process or the running of the Awards
- 13.2 The Awards Management shall not be responsible for:
- i. any delivery, failures relating to the registration or uploading videos/presentations.
 - ii. any SPAM generated messages as result of Participant accessing the Website.
 - iii. Awards Management not receiving or rejecting any data.
 - iv. any lost, late, or misdirected computer transmission or network, electronic failures of any kind or any failure to receive entries owing to transmission failures or due to any technical reasons and
 - v. Other conditions/situations or failures beyond its control.

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14. Disclaimers

- 14.1 The Awards Management has no obligation to screen the entry material in advance and is not responsible for monitoring entries for the purpose of preventing violation of intellectual property ownership rights, or violations of any law, rule, or regulation. If the Awards Management is notified of submissions or materials that may not conform to the Rules, it may investigate the allegation and determine in good faith and in its sole discretion whether to eliminate such an entry from consideration. The Awards Management has no liability or responsibility to Participants or other users of the Website for performance or non-performance of such activities.
- 14.2 Awards Management failure to exercise any right shall not be deemed a waiver of any further rights. Awards Management shall not be liable for any failure to perform its obligations where such failure results from any cause beyond Awards Management's reasonable control. If any provision of this Agreement is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary for this Agreement to otherwise remain in full force and effect and enforceable. This Agreement is not assignable, transferable or sub-licensable by you except with Awards Management prior written consent. This Agreement shall be governed by the internal laws of the India and the parties shall submit to the exclusive jurisdiction of the courts located in Mumbai, INDIA.
- 14.3 A party that substantially prevails in an action brought under this Agreement is entitled to recover from the other party its reasonable attorneys' fees and costs. Both parties agree that this Agreement is the complete and exclusive statement of the mutual understanding of the parties and supersedes and cancels all previous written and oral agreements, communications and other understandings relating to the subject matter of this Agreement, and that all modifications must be in a writing signed by both parties, except as otherwise provided herein.
- 14.4 No agency, partnership, joint venture, or employment is created as a result of this Agreement and you acknowledge that you do not have any authority of any kind to bind Awards Management in any respect whatsoever.

15. Systems and availability

- 15.1 Awards Management, its affiliates, process advisors, contractors, partners and promotion are not responsible for technical, hardware, software, or other communications malfunctions, errors or failures of any kind, lost or unavailable network connections, Website, Internet, or ISP availability, unauthorized human intervention, traffic congestion, incomplete or inaccurate capture of information (regardless of cause) or failed, incomplete, garbled, jumbled or delayed computer transmissions which may limit participants / participant's ability to participate, including any injury or damage to participants or any other person's computer or mobile device relating to or resulting from participating in or downloading any materials. Awards Management is not responsible for lost, late, illegible, incomplete, invalid, unintelligible, technically corrupted or misdirected answers, which will be disqualified. Awards Management shall attempt to use commercially reasonable efforts to ensure the security and accuracy of all answer's personal details (provided,

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however, that Participants acknowledge and agree that such methodologies are not infallible, and that the organizers make no guarantee as to their effectiveness).

- 15.2 Any loss or outrage or dissatisfaction suffered by the course of the Awards by a participant would not be the responsibility of Awards Management and/or its associates/ affiliates and Awards Management or its associates/affiliates will not be responsible to make good any such loss or dissatisfaction.
- 15.3 All attempts will be made to protect the data from loss and corruption, but in the event such data loss happens, Awards Management may have to continue with whatever data is available, or in any other manner as it may deem reasonable. Awards Management should not be held responsible for any loss of data or the action taken on account of the same. Awards Management will not be held responsible to make good any such loss or dissatisfaction on account of such loss.
- 15.4 In case multiple entries are received from a participant with the same idea, Awards Management has the right to choose the first submission from that participant
- 15.5 Prior to start of the Awards, the participant must check that the Websites are operational and functioning correctly. The participant is advised to keep adequate RAM and phone memory available to ensure smooth functioning of the site
- 15.6 The server used to communicate with the participant has adequate redundancies built into it. However, in the rare cases, the server is down during the call for entry period, Awards Management will, at its discretion but not as an obligation, determine such measures as it may deem fit
- 15.7 The participant acknowledges that all possible issues may not have been identified by Awards Management and its partners and agrees to hold harmless Awards Management and its partners for the application, network, process, technical or any other failures. Any losses, injury, discomfort, loss of privacy, inability to participate or any other discomfort of any sort caused to the participant or the participant's property or device shall not be the responsibility of Awards Management or its partners.
- 15.8 No person (i.e., either the participant, or any person on behalf of the participant) shall initiate litigation against Awards Management or its partners in any manner without first providing Awards Management a complaint at manvi.saxena@timesinternet.in and providing Awards Management an opportunity to address the complaint.
- 15.9 Awards Management shall not be liable for any failure of the application server or system in the course of Awards.

16. Confidentiality and Publicity

- 16.1 Awards Management shall keep all the information collected from the participants confidential and shall not share the information so collected with any party, save and except for the purpose of the Awards. The participant by providing the aforesaid sensitive personal information hereby agree that Awards Management shall have the right to share the information so collected with such other third party as required for the purpose of the Awards and hereby agree that they shall not file any claim against Awards Management for sharing of such personal information. Any information shared by the participant to Awards Management shall be handled by Awards Management in terms of the privacy policy of Awards Management.
- 16.2 By entering the Awards, Participant agree to participate in any media or promotional activity resulting from the Awards as reasonably requested by the Awards

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Management at their expense and agree and consent to use of their name and/or likeness by the Awards Management.

- 16.3 Awards Management will contact participants in advance of any Awards Management media request for interviews. The submissions may also be used for promotional, marketing, press and media purposes and Participants agrees to waive any rights and not assert any intellectual property rights that they have or may have in the project submission. Awards Management reserves the right to publish the name and likeness of the participants, the Finalists and the Winners of the Awards on Website or through other media for publicity purposes. Participant acknowledge that they will not be paid for use of name and/or likeness or project submissions and hereby relinquish (and with respect to its company, if applicable) any past, present, or future monetary or other claims against Awards Management and its affiliates for this use.
- 16.4 None of the participants shall, without the prior written approval of Awards Management, speak to the press or any other media or any third person, nor give any interviews or comments relating to any aspect of the Awards. The participant shall not disclose any information whatsoever relating to Awards Management to any other party. Violation of this clause shall immediately disqualify the participant's prospects of further participation.
- 16.5 The participant shall at all times keep confidential all particulars and details regarding the Awards
- 16.6 Any photographs, videos etc. submitted by the participants/winners to Awards Management or recorded, shall on submission / creation become the property of Awards Management and shall be available to Awards Management for exploitation across all mediums throughout the world in perpetuity. The participant (s) shall ensure that the photos or videos submitted by them in any public domain or their performances shall not be obscene, vulgar, defaming, denigrating women or children, hurting religious sentiments, depicting violence or shall not infringe the rights of a third person. The participant (s) shall solely remain liable for any action (criminal/civil) arising therefrom.
- 16.7 Acceptance of these terms & conditions by the participant constitutes permission for Awards Management, including its affiliates, to click photographs, record videos of the participant (s) and use the participant (s) name, photographs, likeness, voice and comments for advertising and promotional purposes in any media worldwide for purposes of advertising and trade without any additional compensation whatsoever.

17. Privacy

- 17.1 Participant agree that personal data submitted with an entry, including name, mailing address, phone number, and email address may be collected, processed, stored and otherwise used by Awards Management and its affiliates for the purposes of conducting and administering the Awards only. By entering the Awards, participant agree to the transmission, processing, disclosing and storage of this personal data by Awards Management and its affiliates. All personal information that is collected from the participant is subject to Network18's Privacy Policy, located at: [\(privacy policy link to be inserted\)](#)

18. Warranty and indemnity

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- 18.1 Participant warrant that their entry submission is their own original work and, as such, they are the sole and exclusive owner and rights holder of the entry submitted and that they have the right to submit the entry in the Awards and grant all required licenses. Each Participant agrees not to submit any entry that: (a) infringes any third party proprietary rights, intellectual property rights, industrial property rights, personal or moral rights or any other rights, including without limitation, copyright, trademark, trade names, industrial designs, patent, trade secret, privacy, publicity or confidentiality obligations; or (b) otherwise violates applicable state, federal, or local law
- 18.2 To the maximum extent permitted by law, Participant indemnifies and agrees to keep indemnified Awards Management at all times from and against any liability, claims, demands, losses, damages, costs and expenses resulting from any act, default or omission of the Participant and/or a breach of any warranty set forth herein. To the maximum extent permitted by law, Participant agrees to defend, indemnify and hold harmless Awards Management from and against any and all claims, actions, suits or proceedings, as well as any an all losses, liabilities, damages, costs and expenses (including reasonable attorney's fees) arising out of or accruing from: (i) any project submission or other material uploaded or otherwise provided by Participant that infringes any copyright, trademark, trade secret, trade dress, patent or other intellectual property right of any person or defames any person or violates their rights of publicity or privacy; (ii) any misrepresentation made by Participant in connection with the Awards; (iii) any non-compliance by Participant with these Terms; (iv) claims brought by persons or entities other than the parties to these Terms arising from or related to Participant's involvement with the Awards; (v) acceptance, possession, misuse or use of any award or participation in any Awards-related activity or participation in the Awards; (vi) any malfunction or other problem with the Awards Website in relation to the entry and participation in the Awards by Participant; (vii) any error in the collection, processing, or retention of entry or voting information in relation to the entry and participation in the Awards by Participant and in the voting process by consumers; or (viii) any typographical or other error in the printing, offering or announcement of any award or winners in relation to the entry and participation in the Awards by Participant.